

Reasons to act now.

- 1 HMRC's enquiry activity shows no signs of abating. There are many more trained investigation specialists and HMRC has greater access to technology than ever before.
- 2 The focus has changed with HMRC determined to maximise revenues due.
- 3 Tax investigations can happen to anyone, at random, whether you are an individual or in business.
- 4 HMRC have access to data from merchant acquirers, banks and building societies, property-based information, land registry, letting agents, mortgage applications, DVLA, foreign data from overseas tax authorities, the tax evasion hotline – and they continue to expand their data sources. Even if you have done nothing wrong, you can be selected.
- 5 HMRC are now becoming more focused on ensuring taxpayers remain compliant in-year; this increases the risk of enquiry.
- 6 We can't take away the stress and anxiety of being under investigation, but we can remove the cost, and work to achieve the best outcome for you.

Round-the-clock legal support.

An employee had an **accident** at work – am I liable ?

What are the current **maternity** rules ?

How do I make someone **redundant** ?

My customer **hasn't paid** me. What can I do ?

When you subscribe to our tax investigations package, you'll have access to a team of qualified solicitors and barristers for employment law, health and safety matters and commercial issues. A legal expert is only a phone call away and, most importantly, the advice is:

- **Free with unlimited calls**
- **In plain English**
- **Open 24/7, 365 days a year**

Don't put your business at risk – the law changes constantly and the helpline ensures that you have the right support when you need it most.

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Protecting you from an HMRC enquiry.

Tax investigations protection



Ensure you are protected.

HMRC's Connect System is an **£80m** investment programme and now contains over **22bn** lines of data. HMRC claims that any information received by them concerning any individual taxpayer can now be linked to the taxpayer's file in minutes.



HMRC enquiry activity is more focused and better targeted than ever before. Investigations are intrusive, costly and time consuming. **In 2017-18 HMRC collected £30.3 billion through compliance activity.**

We provide a valuable tax investigations package to ensure you get the best possible defence without worrying about the cost.

We are confident that our service delivers the most comprehensive protection against any potential fees arising from professional representation in the event of an HMRC enquiry.

Anyone can be investigated.

Due to the increased focus in 2017 HMRC introduced its Connect System, designed to identify those who may have paid too little tax. It is now responsible for selecting 9 out of every 10 enquiries.

Even if you've done nothing wrong, anyone can be selected – meaning no one is immune to scrutiny.

No business is too small or too large for HMRC to challenge; those targeted include cash businesses, tradespeople, farmers, medical professionals, solicitors and individuals.



HMRC selected a large restaurant chain for an unannounced visit and subsequent VAT enquiry. After 2 years, HMRC raised a best judgement assessment of c. £100k.

The practice pursued matters through Alternative Dispute Resolution resulting in costs of £15,000. The enquiry concluded with no additional tax liabilities.



An enquiry into a non-resident individual took several years, with HMRC requesting a large amount of very detailed information. After numerous exchanges of correspondence, HMRC ultimately concluded that the tax treatment was correct.

The enquiry costs amounted to in excess of £30,000.



A law firm was subject to an employer compliance review where HMRC was specifically considering the status of self-employed workers. The accountant challenged HMRC's view that the workers should have been employees. After a 4-year enquiry, a successful outcome was achieved.

Accountancy costs in respect of this enquiry were £10,000.



HMRC opened a full enquiry into a self-employed caterer. The Inspector requested all of the books and records at the outset and subsequently made further enquiries about the expenses claimed. The practice managed to close the enquiry via correspondence alone, with no adjustments required to the return.

Yet fees still amounted to £2,000.

*All claims concluded across 2017/18.

Where we come in.

No-one can prevent an investigation, but our tax investigations package:

- Will remove your concerns about the cost of an enquiry
- Ensure you receive the best defence so that your tax position is protected
- Enable us to challenge HMRC's assertions and assumptions head on
- Ensure that the basis of any enquiry is correct and that your case is handled fairly
- Handle all communications with HMRC, including letters, phone calls or notices issued
- Ensure the tax inspector is only asking for relevant information and documents and provide all supporting information from our files that relates to your accounts
- Prepare for and attend any face-to-face meetings with the tax inspector
- Argue any complex or technical tax cases that are raised during the enquiry

So whether it's a PAYE or VAT visit, a technical enquiry or full blown books and records enquiry, our tax investigations service is designed to get you the best result. **That's why we strongly recommend that all our clients subscribe.**

For a small yearly cost, you can rest assured that you are fully protected against professional costs associated with an HMRC enquiry.